



Patient Compass: Connected Simply.

Additional information about prisma APP and prisma JOURNAL in connection with prisma SOFT plus, prisma SOFT max, prisma SMART plus, prisma SMART max*

* Device availability varies by region.



Congratulations on your new therapy device!

In this brochure we will show you how you can very easily connect your therapy device to our digital offering and how you can learn more about your personal treatment.

You'll find other interesting and helpful information about your device in **Patient Compass: Your assistant for the therapy devices prisma SOFT / prisma SMART**, in the user films about starting treatment on our YouTube channel or on our Website www.loewensteinmedical.com.

We wish you well! Stay informed!



This document does not replace the Instructions for Use. Please refer to the Instructions for Use for complete information.

TIP



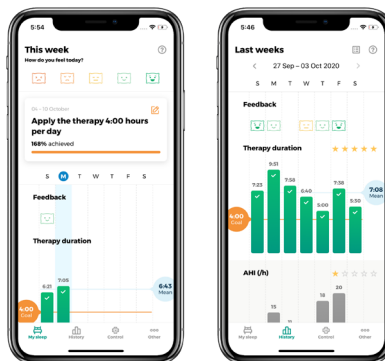
You can find user films about initiating treatment on our YouTube channel.

1 prisma APP – The smartphone application for your prisma. Treated. Informed. Motivated.

If you have received one of the following therapy devices, you can connect it directly to the prisma APP over Bluetooth™:

- prisma SOFT plus
- prisma SOFT max
- prisma SMART plus
- prisma SMART max

Bluetooth™ is activated in your therapy device by default.



The prisma APP provides you with meaningful information about your treatment with personalized tips and recommendations. You can set personal treatment goals and obtain information about your progress. You can set up a therapy journal and generate personal reports. Furthermore, the prisma APP lets you transmit your data as needed and share the data with your doctor or dealer. It also is possible to conveniently make settings on your device via your smartphone.

TIP



The prisma APP Tutorial on our YouTube channel contains detailed instructions and additional information.

Function Keys



Menu key



Settings key



Page forward in the menu



Page backwards in the menu



Increase setting



Reduce setting



Confirm setting



Delete setting

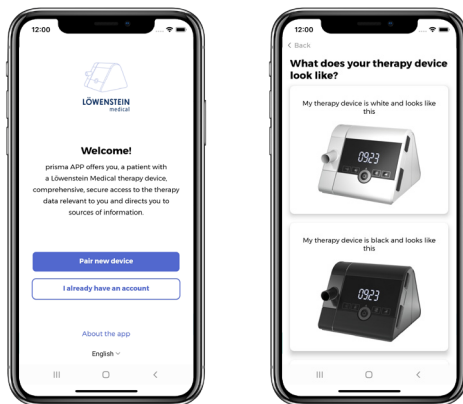


Leave the menu.
Switch to the start screen.

How do I install prisma APP?



1. From the App Store (iOS, Android) install the application “prisma APP” from Löwenstein Medical on your smartphone or a mobile end device. Your therapy device should be in standby mode and close to your smartphone.
2. When you open the prisma APP, “Welcome” comes up on the screen. Select “Pair new device”. You can set up your own user account at any time in the future.
3. Select your therapy device and follow the additional instructions in the prisma APP.



4. After activating the pairing mode on the device, start the search and your therapy device will be detected automatically. Follow the simple steps to pair the device with the prisma APP.

2 See the prisma JOURNAL: Your personal therapy journal – without data transmission.

If you use your device without Bluetooth and modem function, you still have quick and easy access to your therapy data via prisma JOURNAL. Your data are processed locally on your PC and are kept there.

prisma JOURNAL assists you with the management of your treatment. You can display therapy data conveniently and completely, obtain information about your sleep quality, generate a print-ready view of your therapy overview and much more.

- Remove the SD card from your therapy device.
- Insert the SD card into the fitting slot in your computer
- Open the link: www.prismajournal.com.



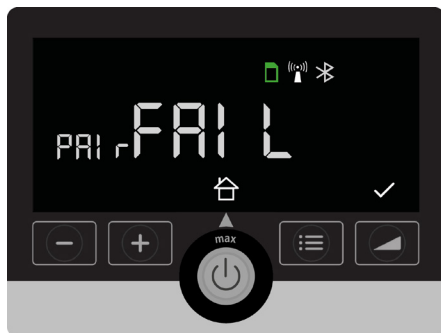
TIP

More information, explanatory videos and materials about prisma JOURNAL can be found on our Website under www.loewensteinmedical.com.

- Upload the data from your SD card.

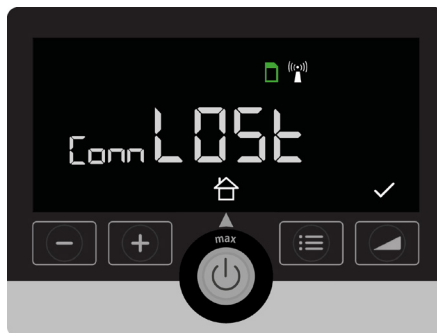
3 Messages displayed on your device and what they mean

Pairing Failed



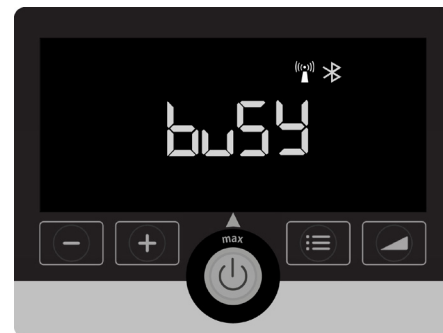
The connection you wanted to make between your therapy device and your smartphone failed. Check to make sure the therapy device is switched on and Bluetooth™ is activated. Check too the distance between your device and your smartphone. If you receive a “PAIR FAIL” error message when you try again, contact your dealer.

Lost Connection





The connection between your therapy device and the prisma APP was lost. Check the distance and whether the Bluetooth™ connection is active.

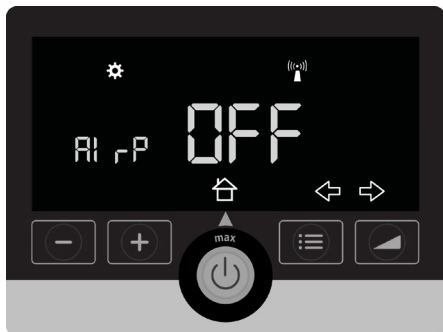
Device is busy transmitting data or is in the pairing process




Wait a moment until the activity is ended.

4 Enable / Disable flight mode

- Press the  key.
- Press the  key.
- By pressing the arrow key, you'll come to the setting "AIrP" for "Airplane" (appears as continuous flow text)



- By pressing the Plus or Minus key, you'll come to the desired setting.
- Confirm your chosen setting by pressing the  key

This setting will enable or disable all possible connections (modem, Bluetooth™).

5 Are my data secure?

Data protection and security are very important to us. Löwenstein Medical developed a protection strategy that puts a high priority on patient privacy and prevents unauthorized access to data.

Access to stored data is permitted only to you and your treating physician.

Neither healthcare providers nor the manufacturer Löwenstein Medical have access to the information stored in the Cloud. Everything is transparently regulated in contracts.

It is a given that our software solutions comply with the EU General Data Protection Regulation (GDPR) and have the CE-sign, just as you would expect from a trusted manufacturer.



When the therapy device is restarted, flight mode is disabled.



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